# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

#### FORM 8-K

# CURRENT REPORT Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): November 2, 2020

#### TACTILE SYSTEMS TECHNOLOGY, INC.

(Exact name of registrant as specified in its charter)

| Delaware  | 001-37799                  | 41-1801204                                |  |  |  |  |  |  |  |  |  |
|---|----------------------------|---|--|--|--|--|--|--|--|--|--|
| (State or other jurisdiction of   | (Commission                | (I.R.S. Employer                          |  |  |  |  |  |  |  |  |  |
| incorporation)  | File Number)               | Identification No.)                       |  |  |  |  |  |  |  |  |  |
| 3701 Wayzata Blvd, Suite 300, Minneapolis, MN 55416 (Address of principal executive offices) (Zip Code)   |                            |   |  |  |  |  |  |  |  |  |  |
| (612) 355-5100 (Registrant's telephone number, including area code)   |                            |   |  |  |  |  |  |  |  |  |  |
| Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:   |                            |   |  |  |  |  |  |  |  |  |  |
| <ul> <li>□ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)</li> <li>□ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)</li> <li>□ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))</li> </ul> |                            |   |  |  |  |  |  |  |  |  |  |
| ☐ Pre-commencement communications pu<br>4(c))   | ırsuant to Rule 13e-4(c) u | nder the Exchange Act (17 CFR 240.13e-    |  |  |  |  |  |  |  |  |  |
| Securities registe  | ered pursuant to Section   | n 12(b) of the Act:                       |  |  |  |  |  |  |  |  |  |
| Title of each class   | Trading Symbol(s)          | Name of each exchange on which registered |  |  |  |  |  |  |  |  |  |
| Common Stock, Par Value \$0.001 Per<br>Share  | TCMD                       | The Nasdaq Stock Market                   |  |  |  |  |  |  |  |  |  |
| Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).   Emerging growth company  |                            |   |  |  |  |  |  |  |  |  |  |
| If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to   |                            |   |  |  |  |  |  |  |  |  |  |

Section 13(a) of the Exchange Act. □

#### Item 2.02. Results of Operations and Financial Condition.

On November 2, 2020, we issued a press release disclosing our results of operations and financial condition for our most recently completed fiscal quarter. A copy of the press release is attached hereto as Exhibit 99.1.

In accordance with General Instruction B.2 of Form 8-K, the information in this Current Report on Form 8-K, including Exhibit 99.1, shall not be deemed to be "filed" for purposes of Section 18 of the Securities Exchange Act of 1934 or otherwise subject to the liability of that section, and shall not be incorporated by reference into any registration statement or other document filed under the Securities Act of 1933 or the Securities Exchange Act of 1934, except as shall be expressly set forth by specific reference in that filing.

#### Item 9.01. Financial Statements and Exhibits.

(d) Exhibits

#### **EXHIBIT INDEX**

| Exhibit<br>No. | Description   |
|----------------|---|
| 99.1<br>104    | Press Release dated November 2, 2020  Cover Page Interactive Data File (embedded within the Inline XBRL document) |
|                |   |

#### **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Date: November 2, 2020

TACTILE SYSTEMS TECHNOLOGY, INC.

By: /s/ Brent A. Moen
Brent A. Moen

Brent A. Moen Chief Financial Officer

### TACTILE SYSTEMS TECHNOLOGY, INC. REPORTS THIRD QUARTER 2020 FINANCIAL RESULTS; PROVIDES UPDATED FULL YEAR 2020 OUTLOOK

Third Quarter Revenue Decreased 1% Year-Over-Year; Flat Year-Over-Year on an Operational Basis

First Nine Months Revenue Decreased 3% Year-over-Year; Flat Year-over-Year on an Operational Basis

MINNEAPOLIS, MN, November 2, 2020 – Tactile Systems Technology, Inc. ("Tactile Medical") (Nasdaq: TCMD), a medical technology company focused on developing medical devices for the athome treatment of chronic diseases, today reported financial results for the third quarter and nine months ended September 30, 2020.

#### **Third Quarter 2020 Summary:**

- Total revenue decreased 1% year-over-year, to \$49.1 million, compared to \$49.6 million in third guarter 2019.
  - Excluding the contribution to third quarter 2019 revenue related to the Company's adoption of ASC 842, third quarter 2020 revenue reflects a flat year-over-year change on an operational basis.
  - Revenue for the third quarter of 2020 was negatively impacted by the COVID-19 pandemic.
- Operating income of \$1.8 million, compared to operating income of \$3.2 million in third quarter
- Net income of \$2.4 million, compared to net income of \$2.4 million in third quarter 2019.
- Adjusted EBITDA of \$6.0 million, compared to Adjusted EBITDA of \$6.4 million in third quarter
- Cash, cash equivalents, and marketable securities of \$42.2 million at September 30, 2020, compared to \$45.2 million at December 31, 2019.

"We were pleased with our strong execution in the third quarter, which resulted in better-than-expected financial results despite continued business disruption associated with the COVID-19 pandemic," said Dan Reuvers, President and Chief Executive Officer of Tactile Medical. "While we're pleased to see patients returning to seek treatment and healthcare facilities adapting to the environment, the challenge remains that many healthcare facilities are operating at significantly lower rates of productivity due to COVID-19. Despite many facilities still operating with constraints related to social distancing and safety protocols, our team has done an impressive job of supporting our clinicians and patients, while expanding our prescriber base, in part, by leveraging virtual education events."

Mr. Reuvers continued, "We remain cautiously optimistic with respect to the near-term impacts of COVID-19 on our results. We are providing an updated 2020 financial outlook, which reflects expectations for a modest return to revenue growth on a year-over-year basis in the fourth quarter. We are well-capitalized, which allows us to continue to invest strategically in both expanding our industry leadership position, and our market development activities, in the \$5B+ U.S. lymphedema market. We expect the combination of our strong execution, and the eventual subsiding of the pandemic, will result in the return to our long-term track record of strong growth and improving profitability."

#### **Third Quarter 2020 Financial Results**

Total revenue in the third quarter of 2020 decreased \$0.5 million, or 1%, to \$49.1 million, compared to \$49.6 million in the third quarter of 2019. Total revenue in the third quarter of 2020 was flat on an operational basis, excluding the contribution to third quarter 2019 revenue related to the Company's adoption of ASC 842. The decrease in total revenue was attributable to a decrease of \$1.8 million, or 4%, in sales and rentals of the Flexitouch system, which was partially offset by an increase of \$1.3 million, or 26%, in sales and rentals of the Entre system in the quarter ended September 30, 2020. Third quarter revenue continued to be negatively impacted by COVID-19, primarily from social distancing requirements and safety protocols imposed within clinics. The decrease in third quarter revenue was partially offset by the continued expansion of our commercial team, effective virtual educational events, and an increase in the number of Medicare patients served.

Gross profit in the third quarter of 2020 decreased \$0.4 million, or 1%, to \$35.0 million, compared to \$35.4 million in the third quarter of 2019. Gross margin was 71.2% of revenue, compared to 71.3% of revenue in the third quarter of 2019.

Operating expenses in the third quarter of 2020 increased \$1.0 million, or 3%, to \$33.2 million, compared to \$32.2 million in the third quarter of 2019. The increase in operating expenses in the third quarter of 2020 was driven by reimbursement, general and administrative expenses, primarily due to a \$1.6 million increase in personnel-related compensation expense in our reimbursement operations, payer development and corporate functions and a \$1.0 million increase in occupancy costs, depreciation expense, legal and professional fees. The increase in reimbursement, general and administrative expenses was partially offset by lower sales and marketing expenses, which decreased \$1.2 million, or 6%, to \$19.5 million, compared to \$20.7 million in the third quarter of 2019 and, to a lesser extent, by lower research and development expenses, which decreased \$0.4 million, or 25%, to \$1.1 million, compared to \$1.5 million in the third quarter of 2019.

Operating income in the third quarter of 2020 decreased \$1.4 million, or 44%, to \$1.8 million, compared to \$3.2 million in the third quarter of 2019.

Income tax benefit in the third quarter of 2020 was \$0.8 million, compared to income tax expense of \$0.9 million in the third quarter of 2019. The year-over-year change in income tax expense/benefit was primarily due to changes in our effective tax rate, which was primarily attributable to a change in projected taxable income, including proportionately higher tax benefits for stock-based compensation as compared to the same period last year.

Net income in the third quarter of 2020 was \$2.4 million, or \$0.12 per diluted share, compared to net income of \$2.4 million, or \$0.12 per diluted share, in the third quarter of 2019. Weighted average shares used to compute diluted net income per share were 19.7 million and 19.6 million in the third quarters of 2020 and 2019, respectively.

Adjusted EBITDA was \$6.0 million in the third quarter of 2020, compared to Adjusted EBITDA of \$6.4 million in the third quarter of 2019.

#### First Nine Months 2020 Financial Results:

Total revenue for the nine months ended September 30, 2020, decreased \$4.5 million, or 3%, to \$127.9 million, compared to \$132.4 million for the nine months ended September 30, 2019. Total revenue for the nine months ended September 30, 2020, was flat on an operational basis, excluding the contribution to revenue in the nine months ended September 30, 2019 related to the Company's adoption of ASC 842. The decrease in revenue was driven by a decrease of approximately \$7.1 million, or 6%, in sales and rentals of the Flexitouch system, offset partially by an increase of \$2.6 million, or 21%, in sales and rentals of the Entre system for the nine months ended September 30, 2020. Revenue in the first two months of 2020 was ahead of our expectations. Beginning in March 2020 and continuing through the third quarter, revenue was impacted by the COVID-19 pandemic, which limited our ability to access our clinician customers and their patients. Specifically, we saw healthcare facilities and clinics restricting access to their clinicians, reducing patient consultations, or closing temporarily due to COVID-19.

Net loss for the nine months ended September 30, 2020 was \$12.7 million, or \$(0.66) per diluted share, compared to net income of \$6.7 million, or \$0.34 per diluted share, for the nine months ended September 30, 2019. Weighted average shares used to compute diluted net loss/income per share were 19.3 million and 19.6 million for the nine months ended September 30, 2020 and 2019, respectively.

Adjusted EBITDA was \$4.8 million in the nine months ended September 30, 2020, compared to adjusted EBITDA of \$14.9 million in the nine months ended September 30, 2019.

#### **Cash Position**

At September 30, 2020, cash, cash equivalents and marketable securities were \$42.2 million, compared to \$45.2 million at December 31, 2019. The Company had no outstanding borrowings on its \$10.0 million revolving credit facility at September 30, 2020.

#### **2020 Financial Outlook**

The Company is providing updated full year 2020 revenue guidance. The Company originally provided full year 2020 revenue guidance on February 26, 2020, but subsequently withdrew its guidance on April 6, 2020, due to the rapidly evolving environment and continued uncertainties associated with COVID-19.

The Company expects full year 2020 total revenue in the range of \$184.9 million to \$186.9 million, representing a decline of 1% to 2% year-over-year, compared to total revenue of \$189.5 million in 2019.

Pursuant to the Company's adoption of ASC 842, full year 2019 revenue included approximately \$5.0 million of rental revenue related to operating leases, which will not contribute to the Company's revenue results going forward. Excluding the contribution to full year 2019 revenue related to the Company's adoption of ASC 842, the 2020 expected revenue range reflects revenue growth of approximately 0% to 1% year-over-year on an operational basis.

#### **Conference Call**

Management will host a conference call at 5:00 p.m. Eastern Time on November 2, 2020, to discuss the results of the quarter with a question and answer session. Those who would like to participate may dial 877-407-3088 (201-389-0927 for international callers) and provide access code 13711024. A live webcast of the call will also be provided on the investor relations section of the Company's website at investors.tactilemedical.com.

For those unable to participate, a replay of the call will be available for two weeks at 877-660-6853 (201-612-7415 for international callers); access code 13711024. The webcast will be archived at investors.tactilemedical.com.

#### About Tactile Systems Technology, Inc. (DBA Tactile Medical)

Tactile Medical is a leader in developing and marketing at-home therapy devices that treat chronic swelling conditions such as lymphedema and chronic venous insufficiency. Tactile Medical's mission is to help people suffering from chronic diseases live better and care for themselves at home. The Company's unique offering includes advanced, clinically proven pneumatic compression devices, as well as continuity of care services provided by a national network of product specialists and trainers, reimbursement experts, patient advocates and clinicians. This combination of products and services ensures that tens of thousands of patients annually receive the at-home treatment necessary to better manage their chronic conditions. Tactile Medical takes pride in the fact that our solutions help increase clinical efficacy, reduce overall healthcare costs and improve the quality of life for patients with chronic conditions.

#### **<u>Legal Notice Regarding Forward-Looking Statements</u>**

This release contains forward-looking statements. Forward-looking statements are generally identifiable by the use of words like "may," "will," "should," "could," "expect," "anticipate," "estimate," "believe," "intend," "continue," "confident," "outlook," "guidance," "project," "goals," "look forward," "poised," "designed," "plan," "return," "focused," "prospects" or "remain" or the negative of these words or other variations on these words or comparable terminology. The reader is cautioned not to put undue reliance on these forward-looking statements, as these statements are subject to numerous factors and uncertainties outside of the Company's control that can make such statements untrue, including, but not limited to, the impacts of the COVID-19 pandemic on the Company's business, financial condition and results of operations; the course of the COVID-19 pandemic and its impact on general economic, business and market conditions; the Company's inability to execute on its plans to respond to the COVID-19 pandemic; the adequacy of the Company's liquidity to pursue its business objectives; the Company's ability to obtain reimbursement from third party payers for its products; loss or retirement of key executives; the Company's Chief Executive Officer transition, including disruptions and uncertainties related thereto, the potential impact on the Company's business and future strategic direction resulting from the transition to a new Chief Executive Officer and the Company's ability to retain other key members of senior management; adverse economic conditions or intense competition; loss of a key supplier; entry of new competitors and products; adverse federal, state and local government regulation; technological obsolescence of the Company's products; technical problems with the Company's research and products; the Company's ability to expand its business through strategic acquisitions; the Company's ability to integrate acquisitions and related

businesses; price increases for supplies and components; the effects of current and future U.S. and foreign trade policy and tariff actions; or the inability to carry out research, development and commercialization plans. In addition, other factors that could cause actual results to differ materially are discussed in the Company's filings with the SEC. Investors and security holders are urged to read these documents free of charge on the SEC's website at http://www.sec.gov. The Company undertakes no obligation to publicly update or revise its forward-looking statements as a result of new information, future events or otherwise.

#### **Use of Non-GAAP Financial Measures**

This press release includes the non-GAAP financial measures of Adjusted EBITDA, non-GAAP revenue change, adjusted gross margin and Adjusted EBITDA margin, which differ from financial measures calculated in accordance with U.S. generally accepted accounting principles ("GAAP").

Adjusted EBITDA in this release represents net income or loss, plus interest expense, net, or less interest income, net, less income tax benefit or plus income tax expense, plus depreciation and amortization, plus stock-based compensation expense, plus impairment charges and inventory write-offs and plus executive transition costs. Adjusted EBITDA margin in this release represents net margin (net income or loss divided by total revenue), plus or less the same items as with Adjusted EBITDA, but on a percentage of revenue basis. Reconciliations of Adjusted EBITDA to net income (loss), and Adjusted EBITDA margin to net margin, are included in this press release.

Non-GAAP revenue change in this release represents third quarter and first nine months of 2020 revenue compared to third quarter and first nine months of 2019 revenue less operating lease revenue that was recognized in those 2019 periods in connection with the Company's adoption of ASC 842. This release also includes the Company's projected full year 2020 non-GAAP revenue change compared to full year 2019 revenue less operating lease revenue that was recognized in 2019 in connection with the Company's adoption of ASC 842. Reconciliations of historical and projected non-GAAP revenue change to historical and projected GAAP revenue change are included in this press release.

Adjusted gross margin in this release represents gross margin plus inventory write-offs. A reconciliation of adjusted gross margin to gross margin is included in this press release.

These non-GAAP financial measures are presented because the Company believes they are useful indicators of its operating performance. Management uses these measures principally as measures of the Company's operating performance and for planning purposes, including the preparation of the Company's annual operating budget and financial projections. The Company believes these measures are useful to investors as supplemental information and because they are frequently used by analysts, investors and other interested parties to evaluate companies in its industry. The Company also believes these non-GAAP financial measures are useful to its management and investors as a measure of comparative operating performance from period to period. In addition, Adjusted EBITDA is used as a performance metric in the Company's compensation program.

Adjusted EBITDA, non-GAAP revenue change, adjusted gross margin and Adjusted EBITDA margin are non-GAAP financial measures and should not be considered as an alternative to, or superior to, net income or loss, GAAP revenue change, gross margin or net margin, respectively, as measures

of financial performance or cash flows from operations as a measure of liquidity, or any other performance measure derived in accordance with GAAP, and they should not be construed to imply that the Company's future results will be unaffected by unusual or non-recurring items. In addition, Adjusted EBITDA is not intended to be a measure of free cash flow for management's discretionary use, as it does not reflect certain cash requirements such as tax payments, debt service requirements, capital expenditures and certain other cash costs that may recur in the future. Adjusted EBITDA contains certain other limitations, including the failure to reflect our cash expenditures, cash requirements for working capital needs and cash costs to replace assets being depreciated and amortized. In evaluating non-GAAP financial measures, you should be aware that in the future the Company may incur expenses that are the same as or similar to some of the adjustments in this presentation. The Company's presentation of non-GAAP financial measures should not be construed to imply that its future results will be unaffected by any such adjustments. Management compensates for these limitations by primarily relying on the Company's GAAP results in addition to using non-GAAP financial measures on a supplemental basis. The Company's definition of these non-GAAP financial measures is not necessarily comparable to other similarly titled captions of other companies due to different methods of calculation.

### Tactile Systems Technology, Inc. Condensed Consolidated Balance Sheets

| (Unaudited)   |          |                    |                      |         |  |
|---|----------|--------------------|----------------------|---------|--|
| (In thousands, except share and per share data)                               | Sep      | tember 30,<br>2020 | December 31,<br>2019 |         |  |
| Assets  | _        |                    |                      |         |  |
| Current assets  |          |                    |                      |         |  |
| Cash and cash equivalents   | \$       | 42,204             | \$                   | 22,770  |  |
| Marketable securities   |          | _                  |                      | 22,464  |  |
| Accounts receivable   |          | 36,033             |                      | 33,444  |  |
| Net investment in leases  |          | 9,451              |                      | 8,147   |  |
| Inventories   |          | 22,419             |                      | 19,059  |  |
| Prepaid expenses and other current assets                                     |          | 4,003              |                      | 2,451   |  |
| Total current assets  |          | 114,110            |                      | 108,335 |  |
| Non-current assets  |          |                    |                      |         |  |
| Property and equipment, net   |          | 7,177              |                      | 7,408   |  |
| Right of use operating lease assets   |          | 20,717             |                      | 15,885  |  |
| Intangible assets, net  |          | 1,671              |                      | 5,312   |  |
| Accounts receivable, non-current  |          | 7,100              |                      | 4,184   |  |
| Deferred income taxes   |          | 5,010              |                      | 8,970   |  |
| Other non-current assets  |          | 1,965              |                      | 1,658   |  |
| Total non-current assets  |          | 43,640             |                      | 43,417  |  |
| Total assets  | \$       | 157,750            | \$                   | 151,752 |  |
| Liabilities and Stockholders' Equity  |          |                    |                      |         |  |
| Current liabilities   |          |                    |                      |         |  |
| Accounts payable  | \$       | 5,053              | \$                   | 3,843   |  |
| Accrued payroll and related taxes   |          | 10,864             |                      | 10,098  |  |
| Accrued expenses  |          | 3,582              |                      | 4,498   |  |
| Income taxes payable  |          | 1,459              |                      | 632     |  |
| Operating lease liabilities   |          | 2,010              |                      | 1,454   |  |
| Other current liabilities   |          | 2,673              |                      | 903     |  |
| Total current liabilities   |          | 25,641             |                      | 21,428  |  |
| Non-current liabilities   |          |                    |                      |         |  |
| Accrued warranty reserve, non-current   |          | 3,071              |                      | 2,541   |  |
| Income taxes, non-current   |          | _                  |                      | 54      |  |
| Operating lease liabilities, non-current                                      |          | 19,919             |                      | 15,134  |  |
| Total non-current liabilities   | <u> </u> | 22,990             |                      | 17,729  |  |
| Total liabilities   |          | 48,631             |                      | 39,157  |  |
|   |          |                    |                      |         |  |
| Stockholders' equity:   |          |                    |                      |         |  |
| Preferred stock, \$0.001 par value, 50,000,000 shares authorized; none issued |          |                    |                      |         |  |
| and outstanding as of September 30, 2020 and December 31, 2019                |          | _                  |                      | _       |  |
| Common stock, \$0.001 par value, 300,000,000 shares authorized; 19,424,679    |          |                    |                      |         |  |
| shares issued and outstanding as of September 30, 2020; 19,152,715 shares     |          |                    |                      |         |  |
| issued and outstanding as of December 31, 2019                                |          | 19                 |                      | 19      |  |
| Additional paid-in capital  |          | 101,157            |                      | 91,874  |  |
| Retained earnings   |          | 7,943              |                      | 20,676  |  |
| Accumulated other comprehensive income  | _        |                    |                      | 26      |  |
| Total stockholders' equity  |          | 109,119            |                      | 112,595 |  |
| Total liabilities and stockholders' equity                                    | \$       | 157,750            | \$                   | 151,752 |  |

### Tactile Systems Technology, Inc. Condensed Consolidated Statements of Operations

|   | Three Months Ended September 30, |           |    |            |    | Nine Months Ended<br>September 30, |    |            |  |  |
|---|----------------------------------|-----------|----|------------|----|------------------------------------|----|------------|--|--|
| (In thousands, except share and per share data) |                                  | 2020      |    | 2019       |    | 2020                               |    | 2019       |  |  |
| Revenue   |                                  |           |    |            |    |                                    |    |            |  |  |
| Sales revenue                                   | \$                               | 42,573    | \$ | 42,882     | \$ | 109,714                            | \$ | 112,503    |  |  |
| Rental revenue                                  |                                  | 6,519     |    | 6,730      |    | 18,173                             |    | 19,926     |  |  |
| Total revenue                                   |                                  | 49,092    |    | 49,612     |    | 127,887                            |    | 132,429    |  |  |
| Cost of revenue                                 |                                  |           |    |            |    |                                    |    |            |  |  |
| Cost of sales revenue                           |                                  | 11,558    |    | 12,233     |    | 30,868                             |    | 33,231     |  |  |
| Cost of rental revenue                          |                                  | 2,562     |    | 2,006      |    | 6,062                              |    | 6,062      |  |  |
| Total cost of revenue                           |                                  | 14,120    |    | 14,239     |    | 36,930                             |    | 39,293     |  |  |
| Gross profit                                    |                                  |           |    |            |    |                                    |    |            |  |  |
| Gross profit - sales revenue                    |                                  | 31,015    |    | 30,649     |    | 78,846                             |    | 79,272     |  |  |
| Gross profit - rental revenue                   |                                  | 3,957     |    | 4,724      |    | 12,111                             |    | 13,864     |  |  |
| Gross profit                                    |                                  | 34,972    |    | 35,373     |    | 90,957                             |    | 93,136     |  |  |
| Operating expenses                              |                                  |           |    |            |    |                                    |    |            |  |  |
| Sales and marketing                             |                                  | 19,488    |    | 20,737     |    | 59,856                             |    | 56,546     |  |  |
| Research and development                        |                                  | 1,102     |    | 1,467      |    | 3,891                              |    | 3,982      |  |  |
| Reimbursement, general and                      |                                  |           |    |            |    |                                    |    |            |  |  |
| administrative                                  |                                  | 12,588    |    | 9,972      |    | 37,830                             |    | 28,177     |  |  |
| Total operating expenses                        |                                  | 33,178    |    | 32,176     |    | 101,577                            |    | 88,705     |  |  |
| Income (loss) from operations                   |                                  | 1,794     |    | 3,197      |    | (10,620)                           |    | 4,431      |  |  |
| Other (expense) income                          |                                  | (121)     |    | 166        |    | 181                                |    | 498        |  |  |
| Income (loss) before income taxes               |                                  | 1,673     |    | 3,363      |    | (10,439)                           |    | 4,929      |  |  |
| Income tax (benefit) expense                    |                                  | (751)     |    | 932        |    | 2,294                              |    | (1,759)    |  |  |
| Net income (loss)                               | \$                               | 2,424     | \$ | 2,431      | \$ | (12,733)                           | \$ | 6,688      |  |  |
| Net income (loss) per common share              |                                  |           | _  |            | _  |                                    | _  |            |  |  |
| Basic   | \$                               | 0.12      | \$ | 0.13       | \$ | (0.66)                             | \$ | 0.35       |  |  |
| Diluted   | \$                               | 0.12      | \$ | 0.12       | \$ | (0.66)                             | \$ | 0.34       |  |  |
| Weighted-average common shares used to          |                                  |           |    |            |    |                                    |    |            |  |  |
| compute net income (loss) per common            |                                  |           |    |            |    |                                    |    |            |  |  |
| share   |                                  |           |    |            |    |                                    |    |            |  |  |
| Basic   | 1                                | 9,415,640 |    | 18,981,015 |    | 19,309,344                         |    | 18,870,622 |  |  |
| Diluted   | 1                                | 9,747,365 |    | 19,641,853 | •  | 19,309,344                         |    | 19,630,721 |  |  |

### Tactile Systems Technology, Inc. Condensed Consolidated Statements of Cash Flows

| (In thousands)   |          | 2020     |          | 2019       |
|--|----------|----------|----------|------------|
| Cash flows from operating activities   |          |          |          |            |
| Net (loss) income  | \$       | (12,733) | \$       | 6,688      |
| Adjustments to reconcile net (loss) income to net cash (used in) provided by |          |          |          |            |
| operating activities:  |          |          |          |            |
| Depreciation and amortization  |          | 2,102    |          | 2,808      |
| Net amortization of premiums and discounts on securities available-for-sale  |          | (91)     |          | (225       |
| Deferred income taxes  |          | 3,934    |          | (31        |
| Stock-based compensation expense   |          | 8,288    |          | 7,387      |
| Gain on other investments and maturities of marketable securities            |          | 10       |          | _          |
| Impairment losses  |          | 4,025    |          | _          |
| Changes in assets and liabilities:   |          |          |          |            |
| Accounts receivable  |          | (2,589)  |          | (3,349     |
| Net investment in leases   |          | (1,304)  |          | (7,628     |
| Inventories  |          | (3,538)  |          | (5,693     |
| Income taxes   |          | 773      |          | (2,05      |
| Prepaid expenses and other assets  |          | (1,553)  |          | (418       |
| Right of use operating lease assets  |          | 509      |          | 107        |
| Medicare accounts receivable, non-current                                    |          | (2,916)  |          | (1,14      |
| Accounts payable   |          | 938      |          | 979        |
| Accrued payroll and related taxes  |          | 766      |          | 3,915      |
| Accrued expenses and other liabilities                                       |          | 1,134    |          | 1,073      |
| Net cash (used in) provided by operating activities                          | ·        | (2,245)  |          | 2,421      |
| Cash flows from investing activities   |          |          |          |            |
| Proceeds from maturities of securities available-for-sale                    |          | 22,500   |          | 16,000     |
| Purchases of securities available-for-sale                                   |          | _        |          | (14,85     |
| Purchases of property and equipment  |          | (1,623)  |          | (4,270     |
| Intangible assets costs  |          | (163)    |          | (154       |
| Other investments  |          | (30)     |          | _          |
| Net cash provided by (used in) investing activities                          |          | 20,684   |          | (3,289     |
| Cash flows from financing activities   | -        |          |          |            |
| Taxes paid for net share settlement of restricted stock units                |          | (1,592)  |          | (3,10      |
| Proceeds from exercise of common stock options                               |          | 762      |          | 1,838      |
| Proceeds from the issuance of common stock from the employee stock           |          |          |          | ,          |
| purchase plan  |          | 1,825    |          | 1,852      |
| Net cash provided by financing activities                                    |          | 995      |          | 583        |
| Net increase (decrease) in cash and cash equivalents                         | <u> </u> | 19,434   |          | (28        |
| Cash and cash equivalents – beginning of period                              |          | 22,770   |          | 20,099     |
| Cash and cash equivalents – end of period                                    | \$       | 42,204   | \$       | 19,814     |
| Sasti and Cash equivalents – end of period                                   | Ψ        | 72,207   | Ψ        | 10,01-     |
| Supplemental cash flow disclosure  | •        | 475      | <b>C</b> | 00         |
| Cash paid for taxes  | \$       | 475      | \$       | 326<br>80° |
| Capital expenditures incurred but not yet paid                               | \$       | 41       | \$       |            |

The following table summarizes revenue by product for the three and nine months ended September 30, 2020 and 2019:

### Tactile Systems Technology, Inc. Supplemental Financial Information

(Unaudited)

|                               | Three     | Months    |            |      |            |            |            |      |  |
|-------------------------------|-----------|-----------|------------|------|------------|------------|------------|------|--|
|                               | En        | ded       |            |      | Nine Mon   | ths Ended  |            |      |  |
|                               | Septen    | nber 30,  | Chan       | ge   | Septen     | nber 30,   | Change     |      |  |
| (Dollars in thousands)        | 2020      | 2019      | \$         | %    | 2020       | 2019       | \$         | %    |  |
| Flexitouch System             | \$ 42,908 | \$ 44,699 | \$ (1,791) | (4)% | \$ 112,621 | \$ 119,767 | \$ (7,146) | (6)% |  |
| Other products <sup>(1)</sup> | 6,184     | 4,913     | 1,271      | 26 % | 15,266     | 12,662     | 2,604      | 21 % |  |
| Total Revenue                 | \$ 49,092 | \$ 49,612 | \$ (520)   | (1)% | \$ 127,887 | \$ 132,429 | \$ (4,542) | (3)% |  |

<sup>(1)</sup> The "other products" line primarily includes revenue from our Entre system. The Actitouch system and Airwear wrap contributed immaterial amounts of revenue for both of the three and nine months ended September 30, 2020 and 2019.

The following table contains a reconciliation of the revenue change rate to the non-GAAP revenue change rate for the three and nine months ended September 30, 2020 compared to the three and nine months ended September 30, 2019:

# Tactile Systems Technology, Inc. Reconciliation of Third Quarter and Year to Date Revenue Change Rates (Unaudited)

|                        | 7    | Three Mor | nths | Ended  | Nine Months Ended<br>September 30, |               |         |    |         |          |  |
|------------------------|------|-----------|------|--------|------------------------------------|---------------|---------|----|---------|----------|--|
|                        |      | Septen    | nbe  | r 30,  |                                    |               |         |    |         |          |  |
| (Dollars in thousands) | 2020 |           |      | 2019   | % Change                           | 6 Change 2020 |         |    | 2019    | % Change |  |
| Total revenue          | \$   | 49,092    | \$   | 49,612 | (1)%                               | \$            | 127,887 | \$ | 132,429 | (3)%     |  |
| Less: Operating lease  |      |           |      |        |                                    |               |         |    |         |          |  |
| revenue <sup>(1)</sup> |      | N/A       |      | (640)  | 1 %                                |               | N/A     |    | (4,835) | 3 %      |  |
| Total non-GAAP revenue | \$   | 49,092    | \$   | 48,972 | 0 %                                | \$            | 127,887 | \$ | 127,594 | 0 %      |  |

<sup>(1)</sup> The operating lease revenue excluded from revenue for the three and nine months ended September 30, 2019, in the adjustment was related to rental agreements commencing prior to December 31, 2018, which were recognized as month-to-month operating leases for the three and nine months ended September 30, 2019, and did not contribute to the Company's revenue results in 2020.

The following table contains a reconciliation of net income (loss) to Adjusted EBITDA for the three and nine months ended September 30, 2020 and 2019, as well as the dollar and percentage change between the comparable periods:

## Tactile Systems Technology, Inc. Reconciliation of Net Income (Loss) to Non-GAAP Adjusted EBITDA (Unaudited)

|  | TI | hree Mor<br>Septen | <br>        | Increase<br>(Decrease) |       |   | Nine Mon<br>Septen | <br>         | Increase<br>(Decrease) |        |  |
|--|----|--------------------|-------------|------------------------|-------|---|--------------------|--------------|------------------------|--------|--|
| (Dollars in thousands)                             |    | 2020               | <br>2019    | \$                     | %     |   | 2020               | <br>2019     | \$                     | %      |  |
| Net income (loss)                                  | \$ | 2,424              | \$<br>2,431 | \$<br>(7)              | (0)   | % | \$ (12,733)        | \$<br>6,688  | \$ (19,421)            | N.M. % |  |
| Interest expense (income), net                     |    | 19                 | (86)        | 105                    | (122) | % | (61)               | (262)        | 201                    | (77)%  |  |
| Income tax expense (benefit)                       |    | (751)              | 932         | (1,683)                | (181) | % | 2,294              | (1,759)      | 4,053                  | N.M. % |  |
| Depreciation and amortization                      |    | 652                | 830         | (178)                  | (21)  | % | 2,102              | 2,808        | (706)                  | (25)%  |  |
| Stock-based compensation                           |    | 3,164              | 2,330       | 834                    | 36    | % | 8,288              | 7,387        | 901                    | 12 %   |  |
| Impairment charges<br>and inventory write-<br>offs |    | _                  | _           | _                      | _     | % | 4,025              | _            | 4,025                  | — %    |  |
| Executive transition costs                         |    | 499                | _           | 499                    | _     | % | 876                | _            | 876                    | — %    |  |
| Adjusted EBITDA                                    | \$ | 6,007              | \$<br>6,437 | \$<br>(430)            | (7)   | % | \$ 4,791           | \$<br>14,862 | \$ (10,071)            | (68)%  |  |

The following table contains a reconciliation of net margin to Adjusted EBITDA margin for the three and nine months ended September 30, 2020 and 2019, as well as the basis point change between the comparable periods:

### Tactile Systems Technology, Inc. Reconciliation of Net Margin to Adjusted EBITDA Margin

|                               | Three Mont<br>Septemi |        | Increase   | Nine Month<br>Septemb | Increase |            |
|-------------------------------|-----------------------|--------|------------|-----------------------|----------|------------|
| (As a percentage of revenue)  | 2020                  | 2019   | (Decrease) | 2020                  | 2019     | (Decrease) |
| Net margin                    | 4.9 %                 | 4.9 %  | — bps      | (10.0)%               | 5.1 %    | (1,510)bps |
| Interest expense (income),    |                       |        |            |                       |          |            |
| net                           | — %                   | (0.2)% | 20 bps     | — %                   | (0.2)%   | 20 bps     |
| Income tax expense            |                       |        |            |                       |          |            |
| (benefit)                     | (1.5)%                | 1.9 %  | (340)bps   | 1.8 %                 | (1.4)%   | 320 bps    |
| Depreciation and amortization | 1.3 %                 | 1.7 %  | (40)bps    | 1.6 %                 | 2.1 %    | (50)bps    |
| Stock-based compensation      | 6.5 %                 | 4.7 %  | 180 bps    | 6.5 %                 | 5.6 %    | 90 bps     |
| Impairment charges and        |                       |        |            |                       |          |            |
| inventory write-offs          | — %                   | — %    | — bps      | 3.1 %                 | — %      | 310 bps    |
| Executive transition costs    | 1.0 %                 | — %    | 100 bps    | 0.7 %                 | — %      | 70 bps     |
| Adjusted EBITDA margin        | 12.2 %                | 13.0 % | (80)bps    | 3.7 %                 | 11.2 %   | (750)bps   |

The following table contains a reconciliation of gross margin to adjusted gross margin for the three and nine months ended September 30, 2020 and 2019:

#### Tactile Systems Technology, Inc. **Reconciliation of Gross Margin to Adjusted Gross Margin**

(Unaudited)

|  |    | Three Mor |    |        | Nine Months Ended<br>September 30, |    |        |  |  |
|--|----|-----------|----|--------|------------------------------------|----|--------|--|--|
| (Dollars in thousands)                   |    | 2020      |    | 2019   | 2020                               |    | 2019   |  |  |
| Gross profit, as reported                | \$ | 34,972    | \$ | 35,373 | \$<br>90,957                       | \$ | 93,136 |  |  |
| Gross margin, as reported                |    | 71.2 %    | -  | 71.3 % | <br>71.1 %                         | -  | 70.3 % |  |  |
| Reconciling item affecting gross margin: | _  |           |    |        |                                    |    |        |  |  |
| Inventory write-offs                     |    | _         |    |        | 428                                |    |        |  |  |
| Non-GAAP adjusted gross profit           | \$ | 34,972    |    |        | \$<br>91,385                       |    |        |  |  |
| Non-GAAP adjusted gross margin           |    | 71.2 %    |    |        | <br>71.5 %                         |    |        |  |  |

The following table contains a reconciliation of the projected revenue change rate to the projected non-GAAP revenue change rate:

#### Tactile Systems Technology, Inc.

#### Reconciliation of Projected 2020 Revenue Change Rate to Projected 2020 Non-GAAP Revenue Change Rate (Unaudited)

|                        | 1  | Projected Year Ended<br>December 31, 2020 |    |         |    | Year Ended       | Projected Change Ra |          |  |
|------------------------|----|---|----|---------|----|------------------|---------------------|----------|--|
|                        |    |   |    |         | De | ecember 31, 2019 | % Change            | % Change |  |
| (Dollars in thousands) |    | Low                                       |    | High    |    | Reported         | Low                 | High     |  |
| Total revenue          | \$ | 184,900                                   | \$ | 186,900 | \$ | 189,492          | (2)%                | (1)%     |  |
| Less: Operating lease  |    |   |    |         |    |                  |                     |          |  |
| revenue <sup>(1)</sup> |    | N/A                                       |    | N/A     |    | (5,018)          | 2 %                 | 2 %      |  |
| Total non-GAAP revenue | \$ | 184,900                                   | \$ | 186,900 | \$ | 184,474          | 0 %                 | 1 %      |  |

(1) The operating lease revenue excluded from 2019 revenue in the adjustment was related to rental agreements commencing prior to December 31, 2018, which were recognized as month-to-month operating leases in 2019 and do not contribute to the Company's revenue results in 2020. The 2020 expected revenue range reflects revenue growth of approximately 0% to 1% year-over-year on an operational basis.

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